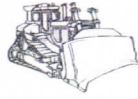


# MARTYN WARD PLANT / WARD PLANT LIMITED



## Quality Policy

Ward Plant Limited is one of the longest running plant hire businesses in the UK. Established in 1973, we have for many years been a leading provider of earth moving equipment across the UK. We have consistently provided our customers with skilled operators and well maintained machines to suit their specific requirements.

Martyn Ward Plant Limited, our earthworks / civil engineering contracting division, is one of the longest running contracting businesses in the UK, established back in 1994. A leading provider of efficient, dynamic, cost effective solutions on a wide variety of civil engineering projects around the UK up to a value of £10million.

Our Quality Policy is based on understanding customer needs and striving to provide high quality product and services, which meet customer expectations. To achieve these commitments we are improving our current quality management system to meet the requirements of ISO 9001:2008. This will assist in maintaining high levels of quality and service offered to our customers, whilst also improving the efficiency and effectiveness of our internal business processes.

We supplement the policy by setting business objectives for the continual improvement of business performance and enhancing customer satisfaction. Objectives are set by senior management and reviewed at planned intervals.

The fulfilment of policy and objectives requires the involvement and commitment of staff. To this end Ward Plant Ltd / Martyn Ward Plant Ltd provide and manage the resources necessary to deliver our objectives to provide a safe and suitable work environment for our employees.

This policy will be communicated to all employees, reviewed annually and made available on the company website.

Signed 

Position      Managing director

Date            15<sup>th</sup> October 2010